

Imperial Wash & Detail Membership Terms and Conditions

Imperial Wash & Detail will henceforth be referred to as "we", "us", or "our".

1. Membership Overview

- All memberships are monthly automatic recharge subscriptions.
- The credit/debit card on file will be charged every month, typically on the enrollment date. However, the charge may occur earlier in shorter months or because of holidays.

2. Membership Rules

- Each Unlimited Club membership is valid for one vehicle only, matched by license plate and RFID tag.
- Promotional offers are valid once per account.
- The membership is an automatic recharge program and will continue until we receive a cancellation notice.

3. Cancellation Policy

- No refunds will be issued for:
 - Mid-month cancellations
 - Billing cycles with no wash usage
- Cancellation requests must be made by:
 - Phone** or
 - Online form submission**
 - At least 3 business days prior to your billing date

4. Membership Termination Rights

- We may terminate your plan at any time if your credit card charge is declined.
- Accounts may also be canceled at any time for abuse or safety concerns, with or without prior notice.

#5. Program Flexibility & Conditions

- We reserve the right to modify or cancel the program or any membership at any time.
- Locations may close due to:

- Inclement weather
- Holidays
- Equipment maintenance
- Upgrades

6. Communication & Contact Consent

By providing your email or phone number, you consent to be contacted for:

- Account management
- Service updates
- Promotional notifications

7. Payment Method Restrictions

- Cash and Gift Cards are not accepted for automatic recharge plans.

8. Activation & Reactivation

- Program activation is only available at our locations.
- Reactivation can be done:
 - At the car wash location, or
 - By contacting the Customer Support Team

9. Eligibility Limitations

- Memberships are not valid for dealership or commercially owned vehicles.

Updated: September 11, 2026